

Caring service packages 2020



Basic monitoring contribution	(compulsory) R880 p/m 1st member R390 p/m 2nd member (all residents of the estate)
<p>This contribution goes towards the covering of the costs associated with the delivery of the service as per point 3.1 to 3.6 of the service agreement between Carewell and the Home owners association and includes:</p> <ul style="list-style-type: none"> + Weekly medical monitoring service to be provided at Carewell + 24 Hour Emergency response on activation of the Telecare system or panic button + Access to the dining area for taking of meals + Access to the dining area for meetings and social events + Provide catering for social events (catering fees payable by member) + Provide 1 bed and 1 emergency bed at the hospital for members (any costs payable for hospitalisation will be for the members account) <p>Notes: no Carewell personnel will come to you except for when you activate you panic button in an emergency. It is the resident's responsibility to go to the clinic service for evaluations. Cleaning services, meals and laundry is available on a fee for service basis.</p>	

Optional Caring packages

	Support Caring Level: 1	Support Caring Level: 2	Support Caring Level: 3
Cost in Apartments p/m	R4 880.00	R10 830.00	NA
Cost in Independent Living Houses p/m	R6 080.00	R13 200.00	NA
Cost in Carewell p/m	NA	NA	R18 900.00
Basic monitoring contribution	Included	Included	Included
Visits by care giver	Once daily	Up to three times daily	Unlimited
	Up to one hour	Up to two hours	Unlimited
Administration of medication	Included	Included	Included
Daily making of bed	Included	Included	Included
Weekly servicing of unit	Included	Included	NA
Laundering of personal laundry	NA	Weekly - 6kg	Weekly - 6 kg
Laundering of linen	NA	Weekly - 6kg	Included
Daily main meal	NA	Included	NA
All meals	NA	NA	Included
	This package is for the resident who needs limited help once a day for example with showering.	This package is for residents who require help two to three times a day with activities of daily living.	This package is for residents who require a high level of non-medical care and is done at Carewell.
	Notes: no meals or laundry included in this package. Resident must still be able to function independently and only require limited help with activities of daily living.	Notes: Resident must still be mobile and only require help with activities of daily living.	Notes: Availability is limited to 4 beds.

Managed home care	(Optional) TBC p/m
<p>This package provides residents with a personal care giver managed by Carewell in the comfort of their own house or apartment. The resident will be responsible for the cost of the care giver plus a management fee to Carewell. This package provides for 6 to 24-hour care daily. The care giver will be able to assist the resident with activities of daily living, preparation of meals, servicing of the unit and doing of laundry. This service is customised to each residents requirements and as such there is not a standard tariff for this service. The cost will be estimated after consultation with the resident and their requirements are determined.</p>	

Notes:

- Caring packages are payable for the month in advance.
- No consumables, medication or doctor / specialist / therapist fees are included in the caring packages.
- Pay as you use services and consumables used during the month will be billed at the end of the month.
- On all caring packages 1 calendar months' notice must be given if you want to terminate the service.
- The Caring package's structure and prices are fixed and cannot be amended because not all the services rendered are required.
- On all packages cleaning services, laundry and meals can be ordered extra on a fee for service basis if the service is not included.
- An once off entry fee will be charged for new patients on Support Caring level 1 - 3 which includes and evaluation.

- Hospitalisation at Carewell will be done only on doctor / specialist request and motivation. Discharge from hospital will be at the doctor's discretion but patient may stay on after discharge at the private patient tariff if they choose to do so. In case of hospitalisation of residents longer than 14 days that are on the Support Caring Level 1, 2 or 3 packages a pro-rata credit will be given for the period after 14 days against their care tariff.

Pay as you use services (Available to all residents)

Meals: Residents Lunch		R60.00
Care package lunch		R52.00
Care package breakfast		R27.00
Care package dinner		R37.00
Laundering of bed linen and towels per kg		R20.00
Laundering of personal laundry per kg (no dry cleaning)		R20.00
Servicing of unit (per hour)		R73.00